

# TEACHING CRITICAL COMMUNICATION SKILLS

Presented by JoAnne Matteo

Hosted by Easter Seals Arkansas Outreach Program

**March 30, 2012**

**8:00 am - 4:00 pm (Registration begins at 7:30 am)**

**Located at : Easter Seals Outreach Training Facility**

**3724 Woodland Heights Road**

**Little Rock, Arkansas 72212**

**Space is limited so please register early!!**

**ASHA CEUs AVAILABLE**



**Course Description:** This exciting workshop describes nine critical communication skills required by all communicators, independent of their communicative needs or modality (e.g. Picture Exchange Communication System (PECS), signing, speech). We distinguish between communication that is spontaneous, responsive, or imitative. When people cannot initiate or otherwise calmly use these skills, many serious behavior problems are likely to arise. These skills are broadly divided between those needed by 'speakers' (expressive skills) versus those needed by 'listeners' (receptive skills). Participants will learn effective training strategies for children who speak or sign as well as those using *augmentative* or alternative systems. This workshop is a must for anyone working and/or living with complex communication needs.

**What You Will Learn:**

- How to define functional communication
- How to identify and evaluate the nine critical communication skills
- How to design effective teaching strategies to promote these skills independent of modality
- How to incorporate effective visual strategies for all communications
- How to incorporate these skills into functional activities and routines.

REGISTRATION FEE for the 1-day training includes

- Some materials to get you started
- Detailed handouts with space for note-taking
- Certificate of Attendance
- Continental Breakfast

**Presenter:**

Jo-Anne B. Matteo began her career as a public school speech-language pathologist in Connecticut in 1980. She received her B.A. in Communication Disorders from Southern Connecticut State College in 1979, M.S. in Speech-Language Pathology from Adelphi University in 1980, and an advanced degree in Administration and Supervision from Southern Connecticut State University in 1983. As a special education administrator since 1994, she has been involved in staff and program development. She is the founder of a public school program for preschool and elementary children who present with significant special needs in the areas of communication, cognitive, social, behavioral and motor disabilities. These students have been using PECS to improve functional communication skills while they take part in a classroom that has been implementing the Pyramid Approach to Education. Jo-Anne has worked in this program as the speech-language pathologist and the program coordinator. Jo-Anne has presented extensively at various conferences and workshops to parents and professionals in the areas of speech-language development, functional communication and program design. She is also an active member of the American Speech-Language-Hearing Association.

To Register: Please fill out and return via mail or fax to:

To Register on line: [www.eastersealsar.com](http://www.eastersealsar.com)

Easter Seals Outreach Program

Attn: Dianna Griffe

3920 Woodland Heights

Little Rock, AR 72212

Questions: 501-227-3770 Fax 501-227-3771

**For Office Use Only:**  
**Program Code: 300-350**  
**Revenue Code: 7132**

Name	Position	Email Address

Contact Person for Group: \_\_\_\_\_ Phone Number \_\_\_\_\_  
School/District: \_\_\_\_\_  
Date: March 30, 2012 Rate per person: \$195 x \_\_\_\_\_ Total Payment \$ \_\_\_\_\_  
Payment options: (circle) Visa Mastercard American Express Card# \_\_\_\_\_  
Expiration Date: \_\_\_\_\_ V-Code: \_\_\_\_\_ Signature: \_\_\_\_\_  
Purchase Order #(PLEASE INCLUDE COPY WITH THIS REGISTRATION) \_\_\_\_\_ Check \_\_\_\_\_

**IF EMAIL CONFIRMATION IS NOT RECEIVED, PLEASE CONTACT OUTREACH- NO REFUNDS WILL BE ISSUED 10 DAYS PRIOR; HOWEVER, WE WELCOME SUBSTITUTIONS OF PERSONNEL AS NECESSARY.**

\*Easter Seals Outreach Program, in partnership with the Special Education Unit of the Arkansas Department of Education